



PACIFIC FLY FISHERS

Return form

We have tried to make the return/exchange process as easy as possible with the use of this form. Please fill it out completely. Items returned without this form will take longer to process.

Before returning your product, please keep in mind the following terms:

- 1) Please make sure to indicate below if this is an **exchange** or a **return**.
- 2) Please always **include your order number**, or at the very least, make sure your name and shipping address are the same as those used for the order so we can find your original order. Items returned to us that were not purchased from our store will not be allowed for return.
- 3) We **do not allow returns or exchanges beyond forty-five (45) days** past the date when they were purchased.
- 4) We **do not accept used merchandise** for return. Returned items must still be in new condition, preferably still with the original packaging. Items returned because they are defective are an exception.
- 5) If you are **returning a product because it is damaged or defective**, it may be best to send it directly to the manufacturer (i.e. broken rods). If in question, give us a call or email to discuss the best options that could save you time and money.

Please print this form, fill it out completely and return it with your merchandise.

Return Items to: **Pacific Fly Fishers**
1018 164th Street SE, Suite A-22
Mill Creek, Washington 98012

Order Number (found on your receipt and confirmation emails): _____ Date Ordered: _____

The item(s) to be sent back is a: _____ Return _____ Exchange _____ Defective Item

Reason for Return (If there is an item you want to exchange for, please indicate what you want returned for exchange): _____

Name: _____ Phone (Day): _____

Shipping Address: _____ Phone (Eve): _____

City, State & Zip: _____ Email: _____

Is your Billing Address the same as your shipping address?: _____ yes _____ no

If no, what is your Billing Address: _____

City, State & Zip: _____

Credit Card Information (for exchanged items): _____ Visa _____ MasterCard _____ AMEX _____ Discover

Card Number: _____ Expiration Date: _____/_____/_____

Comments: _____